

IMPORTANT INFORMATION – PLEASE DO NOT DISCARD



Congratulations on adopting your new family member! We understand that the process of adoption can be very exciting while also being somewhat hectic and confusing. Therefore, we would like to provide some reminders of important information regarding your new pet.

ACTIVATE YOUR FREE PET INSURANCE POLICY: You will have 7 days to activate your free 30-day trial of pet health insurance through 24PetWatch. Shortly after adopting, you will receive an email with a unique activation code. Please follow the instructions in the email to activate your policy. This insurance policy is designed to help cover the most common accidents and illnesses that occur to dogs and cats post adoption. There is no cost to you for the first 30-day period, but you must cancel the policy if you do not wish to extend the policy past the 30-day free trial.

FREE WELL VET EXAM: Your adoption folder contains a free well vet exam certificate. This certificate must be used within 14 days of adoption. While the veterinarians listed have agreed to honor the certificate, you are welcome to visit a different veterinarian. Please keep in mind that we do not reimburse the vet for this visit and cannot reimburse you for any treatment or medications purchased at your veterinarian.

If you have non-emergency medical questions or concerns about your pets health please contact Tails at: 815-758-2457 x102

BEHAVIOR MATTERS: Is Fluffy barking too much? Kitty scratching up your couch? We can help! If you have any behavior concerns with your new pet, please contact 815-758-2457 x102. Remember, it takes time for new pets to learn the rules of your home. Don't give up!



KEEP IN TOUCH AND STAY SOCIAL: We love to receive updates on Tails Humane Society Alumni! Please send your updates and photos to Pictures@TailsHumaneSociety.org Be sure to follow Tails Humane Society on Facebook, Twitter and Instagram for shelter updates, events and pet related information and tips.

RELINQUISHMENT:

If you can no longer keep the pet you adopted from us, do not re-home the pet. Please call Tails at 815-758-2457 x102 so we can make arrangements for you to bring the pet back to us. For pets adopted offsite, please keep in mind that you will need to return the pet to the Tails shelter. We do not have the resources to pick up pets.

